

Qrow Frequently Asked Questions



CLICKTIGHT

What is ClickTight Installation System?

The ClickTight Installation System makes safe car seat installation as simple as buckling a seat belt so that everyone can install it with real confidence in just a few easy steps.

Car seat installation can be considered a struggle, often leaving us wondering "did I do it right?" "is it tight, secure enough". With the revolutionary ClickTight Installation System, you can install your child's car seat using the vehicle seat belt and get a safe, secure and easy installation.

How does ClickTight work?

ClickTight is a unique patented design that uses a cleverly designed tensioning system and locking mechanism to both tension and lock the seat belt at the same time.

Why do I need ClickTight?

Did you know far too many child seats are installed incorrectly? It is estimated over 75%. An improperly installed car seat can leave your child vulnerable to injury in the event of a crash so ClickTight allows you to easily achieve a safe and secure car seat installation every time.

ClickTight is effortless, no shoving, kneeing, or yanking the restraint is required. ClickTight does all the work for you. The unique combination of an extremely simple yet secure installation allows you to install with real confidence every time.

My child can reach the ClickTight button, will they be able to open the seat?

We have specifically designed the ClickTight release button to be a 2 step release, "Twist and Push". Much like child-proof bottle caps, the "twist, and push" action requires a combination of "coordination, dexterity, and finger strength" that is above the usual range of a child.

I'm going to have my child seat professionally fitted, why do I need ClickTight?

First time parent or growing family? We recommend having your child's seat installed by a professional installer at least once. Professional installers are not just car seat fitters. Look for an Installer who will provide you with tips about travelling safely with your child in your vehicle.

Why ClickTight? Did you know, you will most likely need to move your child seat more than once in the first year of use? Unplanned trips, having to move adults in the back seat on occasion, or even perhaps a nasty spill that needs cleaning, ClickTight installation provides you peace of mind when you have to do it on the go.

Will ClickTight damage my seat belt?

Our lab has performed extensive rub testing to examine how the ClickTight System interacts with the vehicle's seat belt. Over 15,000 rub cycles later, there was little to no evidence of wear along the seat belt.

Do I need to use a gated buckle to secure my b-grow?

No. The ClickTight design inherently "locks off" the vehicle seat belt when the frame is closed.

Can I use a Seat Belt extender?

No. We do not advocate the use of aftermarket accessories other than Britax branded accessories. Should you have any issues with vehicle seat belt length we recommend seeing a professional installer.

Does it matter if the seat belt is twisted during installation?

We suggest removing twists and slack during installation. However, should you have a twist in the belt by accident and close the frame, the seat will function safely. Keep in mind though, your seatbelt may end up with a crease in it over time.

Can I retro fit "ClickTight" to my existing car seat?

No. ClickTight is specifically designed into this child seat. It is not sold as an accessory and cannot be retrofitted to other seats.

My seat is fitted firmly, do I need to use the Top Tether

Yes. You must always use the Top Tether. Refer to the Instruction Manual for an easy step-by-step guide.



• **Qrow** Frequently Asked Questions



ADVANCED SIDE IMPACT CUSHION TECHNOLOGY (SICT)

What is the difference between the b-grow Advanced SICT and Maxi Guard Pro?

We know space is an issue, especially with growing families but so is safety. With b-grow we have designed and added our "deployable" Advanced Side Impact Protection system. This means you can deploy SICT on the side that is required i.e. the side closest to the car door and extending as further out than the seat itself. This acts as a crumple zone feature. Crumple Zone is a "crash" term. In a car, it refers to the area of the car that crumples during an accident to help lower the crash forces during an impact. b-grow's Advanced SICT is designed to crumple and lower the crash forces that your child will feel in a side collision, making it safer than Maxi Guard Pro.

Can I purchase Advanced SICT for my Maxi Guard Pro?

No. It cannot be purchased as an accessory.

The SICT touches the door, is that safe?

The SICT should be wound out fully but should not contact the door. If the SICT is contacting the door simply wind it in to leave about 5 -8mm clearance.

Why? When a car door is slammed shut it can travel past its intended 'design' closed position. This is called "over-travel". If the SICT is wound out to make contact with the closed vehicle door, it is likely that if the car door is slammed it will come into contact with the SICT, potentially damaging the car door interior or leaving a mark on your child restraint.

The SICT touches the other seat or child, is this OK?

The SICT should only be wound out on the door side and should not interact with another passenger or another car seat.

Do I need SICT if the seat is fitted in the centre position?

No. This is what makes b-grow so great and versatile.

Why? SICT is specifically designed to crumple on impact and disperse large amounts of energy at a controlled rate. These kinds of forces are only seen on the impact side of the vehicle so there is no need to deploy SICT unless it is adjacent to a vehicle door.

Is b-grow safe if I don't deploy the SICT?

Yes. The seat is certified with the Advanced SICT deployed and undeployed. For maximum protection unwind the SICT on the door side only.

CLOSED SHELL DESIGN

How is the Closed Protective shell safer?

The closed shell design provides enhanced shielding to ensure the child is contained within the deeper side wings of the child seat. This creates an increased protective barrier between the child and the vehicle.

How do I access the internal harness?

To access the yoke follow these steps;

- 1. Place the seat of a flat surface in a fully upright position.
- 2. Press the harness adjuster button and raise the headrest to the highest setting.
- 3. Finally, drop the headrest to the lowest setting. The Yoke should appear behind the seat base.

TOP TETHER

Can I swap the adjuster from side to side?

Yes, the Top Tether can be swapped from side to side. If this is required, we recommend you have this changeover done by a professional installer. Contact our customer service team for your closest installer.



Qrow Frequently Asked Questions



LOCK OFFS

Do I need to use Gated Buckle during installation?

No.

Can I use a Seat Belt extender?

No. We do not advocate the use of aftermarket accessories other than Britax branded acessories.

PUSH BUTTON HARNESS ADJUSTER

I can't see the button, it is difficult to press?

The harness button adjuster is located below the ClickTight adjuster. The button is recessed to make it difficult for a child to access. This is an improved location from our other models.

AIRCRAFT COMPATIBILITY

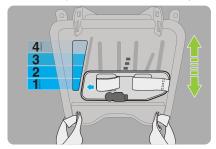
Is the b-grow aircraft compatible?

No. Forward Facing seats in the 6mth-8yrs category cannot meet the aircraft compatibility requirements.

GROW-WITH-YOU™ CROTCH BUCKLE

What is the Grow-With-You™ Crotch Buckle?

The hassle free crotch buckle design is a patented unique 4 position adjustable crotch buckle that grows with your child. A no-fuss, press, slide, and lock system. Simply open the ClickTight frame to reveal the adjustable system.



Can I remove and wash the crotch buckle?

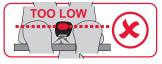
Yes, contact our customer service team to guide you through these steps.

Do the 4 numbers align with an age range?

The ideal reference is the position of the crotch buckle and lap portion of the seat belt, as shown below;







As a guide only;

1 = approx 6* months to 2 yrs

2 = approx 2 yrs to 4 yrs

3 = approx 4 yrs to 6 yrs

4 = approx 6 yrs to 8 yrs

*Britax recommends infants remain rearfacing for at least 12 months as best practise safety.



Frequently Asked Questions



GENERAL B-GROW

Is b-grow safer than a Maxi Guard Pro?

b-grow has many new unique and innovative features when combined, make it safer than the Maxi Guard Pro. Fast, easy and secure ClickTight Installation system, enhance protective outer shell design along with deployable Advanced SICT make b-grow an overall safer option.

How is the b-grow safer than Maxi Guard Pro?

- 1. Fast easy, safe & secure installation with ClickTight.
- 2. The closed shell design provides enhanced shielding to ensure the child is contained within deeper side wings of the child seat. This creates an increased protective barrier between the child and the vehicle.
- 3. ClickTight, Advanced SICT, and the protective energy absorbing shell provides improved overall safety when compared to Maxi Guard Pro.

Is b-grow wider than the Maxi Guard Pro?

Only 6mm wider on either side. However, fitment in vehicles is dependent on the interior environment of a car. Remember that multiple configurations vary widely depending on how the family is intending to use the seat, who and what type of seats are currently in use.

Does the b-grow have the same seated height capacity as Maxi Guard Pro and Maxi Guard?

Yes. Seated height is based on torso height, not the overall height of the child. The seated height capacity of b-grow is the same as Maxi Guard/ Maxi Guard Pro which is aligned to the maximum allowable capacity for this category.

Does the b-grow have larger seating depth than Maxi Guard Pro?

Yes, we have grown the seating depth by 50mm to accommodate growing children.

Why doesn't b-grow have ISOFIX?

The AS/NZS std has several requirements defining application of ISOFIX. The 2 main relevant requirements are;

- 1. A child restraint fitted with ISOFIX whether latch or rigid system must not exceed 10kgs in weight.
- 2. Only Type A, Type B and Type AB are the categories allowed to have ISOFIX installation in the Australian market.

This applies to Baby Capsules and 0 to 4 convertible car seats.

WARRANTY

Where can I locate the manufacturing date and the serial number for warranty registration?

The 2 labels are now conveniently located on the underside of the ClickTight seating area.