



# APPLICATION FORM



Please print out a copy and complete all fields. The completed form must be scanned and emailed to [au-custserv@britax.com](mailto:au-custserv@britax.com), along with all other required documentation as outlined below. Please note that all personal details will remain confidential.



## Safe-n-Sound Crash Exchange Program Application Form

When submitting a request for a replacement restraint under the Safe-n-Sound Crash Exchange Program, please be sure to include the following:

- Clear photo/s of crashed vehicle
- Clear photo/s of the crashed child restraint
- Copy of the official Police Report
- Written description of crash
- Crashed restraint's manufacturing date, serial, and model number
- Copy of original purchase receipt clearly showing purchase date

Please email copies of the above documentation to [au-custserv@britax.com](mailto:au-custserv@britax.com)

### Personal Details:

Full Name:	
Address:	
Phone (A/H):	
Phone (B/H):	
Mobile:	

### Consent to use submitted photographs and written description for marketing purposes:

I, agree to the condition that all the above submitted documentation will remain the property of Britax Childcare Pty Ltd and that any photographs and/or written description of the crash may be used for promotional purposes only. \* Please note that any visible means of identification such as number plates or addresses will be digitally removed.

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_



# TERMS & CONDITIONS



Please also include the completed crash exchange application form (available from the Britax website – [www.britax.com.au](http://www.britax.com.au)). Applications that include all of the above documentation must be sent to: [au-custserv@britax.com](mailto:au-custserv@britax.com) (Australian applicants) and [nz-custserv@britax.com](mailto:nz-custserv@britax.com) (New Zealand applicants).

- Completed applications must be received by Britax within 28 days of the road crash in order for successful exchange to occur. The date of the crash will be deemed as the date stated on the Police Report. Applications received after this period will not be considered.
- The crashed restraint will then be required for testing and evaluation and must be available for return to Britax Childcare Pty Ltd. This request will be made after receiving all of the above documentation. Britax will cover all postage expenses incurred for the return of the crashed restraint.
- If an exchange is successful and meets all above criteria, a replacement restraint will be issued within 28 days of receiving documentation as well as crashed restraint. A suitable replacement will consist of a restraint of similar value and features to the crashed restraint. The choice of replacement will be made by Britax and is not negotiable. All postage expenses incurred for issuing replacement will be covered by Britax and be carried out through our regular dispatch methods.
- Replacement restraint will be sent via mail. Britax is therefore not responsible for any lost, misdirected or damaged goods.
- The Safe-n-Sound Crashed Restraint Exchange Program is not to be used in addition to making an insurance claim. Some insurance companies offer car insurance which covers or partially covers the replacement of a child restraint. Contact your relevant insurance company for further details. The insurance company may require that a crashed restraint be held on to for assessment purposes, which must be considered if applying for the Safe-n-Sound Crash Exchange. If an insurance payout is sought and/or issued for a replacement child restraint, the restraint is not eligible for this program.
- All submitted documentation remains the property of Britax Australia Pty Ltd, and consent is given to use submitted photos and testimonials for marketing purposes.

**Disclaimer:** This program for crashed restraint exchange is voluntary. This exchange program involves no financial reimbursement or other offer other than a replacement of an equivalent child restraint. Britax Childcare Australia/NZ reserves the right to change, alter, amend or cancel any guidelines or the entire program at any time for any reason at our sole discretion without prior notice or obligation.

**For any further enquiries please contact our Customer Service Team on 1300 303 330.**